

Billing Procedures;

The property owner served by the water system is responsible for payment of all charges for water service rendered to the property.

Bills will be issued to the property owner quarterly based on the calendar year

Water meters will be read and information entered into the accounting system to allow mailing of the quarterly bills by the 18th of the month following the quarter.

Said bills are due immediately and will be considered in arrears if unpaid in 30 days after postmark date.

Interest will be charged to all bills in arrears at the rate of 1.5% per month

If a property owner questions or does not agree with the billed amount they shall pay at least the base amount and submit in writing to the municipality their questions or concerns. After receiving the written request the water commissioners will consider the request and may adjust the bill based on the information received from the owner and the water system operator.

Municipality Initiated Disconnection of Service;

Bills for water service shall be considered in arrears if unpaid in 30 days.

Water service may be discontinued by reason of nonpayment of water bills

Before service is discontinued for delinquency of payment, the municipality shall follow the procedure set forth in 24 V.S.A. Chapter 129.

Notice for payment request and shut-off will be mailed at least 14 days in advance of the water shutoff date

When the Selectboard dispatches an agent to effect a shut-off caused by delinquency of payment and, upon arrival, payment is made to the agent for all charges due, service will be permitted to continue.